

**APRIL-JUNE
2022**

Bi-State/Metro Transit System /



METRO LINK PROJECT DATA SUMMARY

From April to June, the team had 796 engagement attempts at Civic Center; one hundred eleven were interactions with riders that had been engaged with previously. One hundred ninety seven were directly connected to services. Four hundred twenty seven riders that declined immediate services, did take business cards and/ or referral/resource information.

POPULATION OF FOCUS:

Reason for Engagements:

- Present as unhoused/ housing needs- 456 riders
- Possess symptoms of intoxication/under the influence of substances- 196 riders
- Experiencing symptoms of mental illness –95 riders
- Primary care- 10 riders

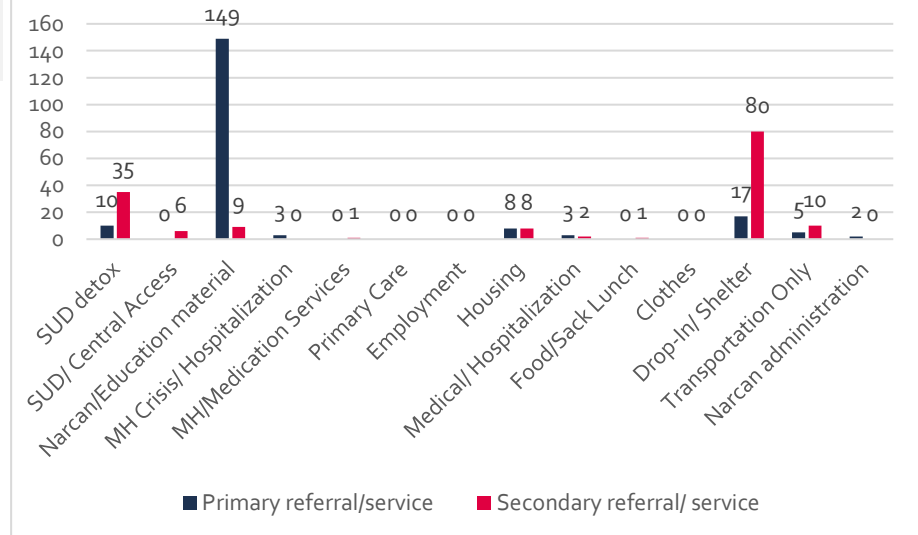
HIGHLIGHTS:

- CHS staff provided 24 riders with bus/train passes and 6 were transported by EMS. CHS staff transported 5 rider with TSS and 1 rider was transported by uber/lyft. Three riders were transported by law enforcement.
- Staff provided 34 backpacks and tote bags with resources.
- The team received external calls and/or texts for services and referrals from 50 individuals.

ENGAGED RIDER DATA:

- 197 riders successfully connected to services

Services that above mentioned riders were directly connected to



Reason for no immediate/ direct services:

